

TrackCraft Performance - RaptorCraft Customs

Customer Acknowledgement Form

Customer Information:

Name: _____

Address: _____

Postcode: _____

Phone Number: _____

Email: _____

Vehicle Information:

Make and Model: _____

Registration Number: _____

Colour Choice: _____

Agreed Price for Work:

Agreed Price (E): £ _____

Acknowledgement:

By signing this form, I acknowledge that I have read and understand all the terms and conditions related to the Raptor painting service provided by TrackCraft Performance - RaptorCraft Customs. This includes, but is not limited to, the following:

- 1. Pricing:** I understand that the quoted price is an estimate and specific needs can be catered to with a more accurate price provided upon further consultation. The price includes all labour, paint tints, Raptor paint, materials, consumables, and drying time.
- 2. Payment:** I understand that all money must be paid upfront to cover the cost of products and materials.
- 3. Warranty:** I acknowledge the 6-month warranty provided for the paint job, covering defects in workmanship and materials. I understand that the warranty does not cover damage due to accidents, misuse, neglect, or exposure to harsh chemicals.
- 4. Drying Period:** I understand that it is recommended the vehicle be kept out of rain or water for 3 days and will be stored in a dry area during this period. I acknowledge that refusing the 3-day drying period will void the warranty.

5. Customer Access: I understand that customers are not allowed in the spray area due to the use of polyurethane paint. Viewing appointments can be booked to inspect the vehicle, which will be moved to a safer area for viewing.

6. External Paint Job: I acknowledge that the paint job is external only. Panels and doors will not be removed to spray internal areas or inner door seals. Headlights and tail lights may be removed if easily done to allow for quicker prep time, but this is not guaranteed. If a stripped shell is provided for a project build, an inspection will be required first.

7. Disclaimer: I have read and understand the full disclaimer regarding liability and limitations of the service provided.

Customer Signature:

(Signature)

(Print Name)

(Date)

TrackCraft Performance - RaptorCraft Customs

Email: info@trackcraftperformance.co.uk